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Education:

MA in French**,** Portland State University, Portland Oregon, 2002.

MLIS, Graduate School of Library and Information Science (GSLIS), University of Washington, Seattle, WA, 1997.

BA, University of Oregon, Eugene, OR, 1991. *magna cum laude*, Phi Beta Kappa; Honors College, French, International Studies.

Work Experience:

Reference/Instruction Librarian, April 2002-Present, University of Portland, Portland, OR.
- Hire, train, supervise and evaluate reference assistants
- Primary responsibility for reference collection development
- Staff reference desk
- Coordinate user-satisfaction surveys
- Design and teach library instruction sessions

Head, Reference Services and User Education, Jan 99–April 2002, University of Portland, Portland, OR.
- Supervise, schedule and evaluate 1.5 FTE professional librarians and 1 or 2 student assistants.
- Participate in library governance in cooperation with library director and heads of departments.
- Staff reference desk
- Design and teach library instruction sessions.

Professional Service:

- Chair, ALA/RUSA/BRASS Award for Outstanding Service to Minority Business Communities Committee, 2010-2011

- Orbis Cascade Alliance WorldCat Discovery Day Planning Committee, 2009-2010.

- ALA/RUSA/BRASS Award for Outstanding Service to Minority Business Communities Committee, 2009-2010.

- Chair, Oregon Library Association Business Interest Group of Oregon, 2006-2007.

- Internet Search Engines Working Group, Orbis/Cascade Alliance, 2006.

- ALA/RUSA/BRASS Thomson Student Travel Award Committee, 2005-2009.

- Invited reviewer, *Research Strategies*, 2005.

- Secretary/Treasurer, Oregon Library Association Business Interest Group, 2004-2005.

- ALA/ACRL/EBSS Communication Studies Committee, 2003-2008. Named chair for 2005-2007 term.

- Oregon Library Association Oregon Authors Committee, 2000-2003 term; Vice-Chair 2001-2002, Chair 2002-2004. Consultant to the Committee 2005-2006.

- LOEX-of-the-West 2002 (library instruction conference) Planning Committee.

- ALA/RUSA/BRASS (Business Reference) Ad Hoc Preconference Committee, 2001-2003 term.

Presentations:

- Panel member, "Hot Topics in Frontline Reference Discussion Group," ALA Annual, Washington, DC, June 2010.

- Business portion of "A Reference Refresher" workshop, PCC-Rock Creek, May 2010.

- "The Best Interdisciplinary Database You've Never Heard of," 2010 UP Faculty Development Day, with Drew Harrington and Stephanie Michel.

- "Learning from Each Other: A Report on Information Literacy Programs at Orbis Cascade Alliance Libraries," opening remarks at 4th Annual Oregon Information Literacy Summit, Linn-Benton Community College, April 2010.

- "Instant Messaging Transcripts Research -- Pilot Project and Request for Collaborators," lightning talk at Online Northwest Conference, Corvallis, February 2010.

- "I See the Ideas: Visual Strategies for Teaching," Student Success and Retention Conference, Portland, February 2009.

- "Visual Teaching Techniques," Oregon State University, August 2008.

- "I See the Ideas: Visual Teaching Techniques," Workshop for Instruction in Library Use, Kelowna, British Columbia, May 2008.

- I See the Ideas: Visual Teaching Techniques, Showcase (Poster Session), Oregon Library Association Conference, Salem, April 2008.

- Biz Buzz: A Business Reference Workshop, PCC-Cascade, November 2006.

- "Business Information Resources," member, panel discussion, Oregon Library Association Conference, Salem, April 2006.

- "Using Undergraduate Student Workers at the Reference Desk: When, Why, How," member, panel discussion, Oregon Library Association Conference, Salem, April 2005.

- "The Classroom Unplugged: Teaching in a Wireless Environment," member, panel discussion, Oregon Library Association Conference, Eugene, April 2004.

- “Approaches to Explaining the Catalog in Reference and Instruction,” breakout-group moderator and spokesperson for group, ALA conference, Orlando, FL, June 2004.

- “Library Service for Entrepreneurs,” member, panel discussion, Oregon Library Association Conference, Corvallis, April 2003.

Publications:

Journal Articles

Phelps, S. F., Senior, H. E. K., & Diller, K. R. (Forthcoming). Learning from each other: A report on information literacy programs at Orbis Cascade Alliance libraries. *Collaborative Librarianship.*

Senior, H. E. K. (2010). Student workers at the reference desk. *Oregon Library Association Quarterly, 16*(2), 5-6.

Senior, H., Wu, K., Martin, D. M., & Mellinger, M. (2009). Three times a study: Business students and the library. *Journal of Business & Finance Librarianship, 14*(3), 202-229. doi:10.1080/08963560802370867

Book Reviews

Senior, H. (2011). Cracking the new job market: The 7 rules for getting hired in any economy [Book Review]. *Library Journal*, *136*(14), 114.

Senior, H. (2011). The third screen: Marketing to your customers in a world gone mobile [Book Review]. *Library Journal*, *136*(11), 96.

Senior, H. (2011). The house in France: A memoir [Book Review]. *Library Journal*, *136*(8), 84.

Senior, H. (2011). Sell yourself first: The most critical element in every sales effort [Book Review]. *Library Journal*, *136*(1), 107.

Senior, H. (2010). MicroMarketing: Get big results by thinking and acting small [Book Review]. *Library Journal*, *135*(16), 82.

Senior, H. (2008). I'll never be French (no matter what i do): Living in a small village in Brittany [Book Review]. *Library Journal*, *133*(20), 146.

Senior, H. (2008). Companies we keep: Employee ownership and the business of community and place [Book Review]. *Library Journal*, *133*(17), 77.

Senior, H. (2008). Phony!: How I faked my way through life [Book Review]. *Library Journal*, *133*(14), 140.

Senior H. (2008). The she spot: Why women are the market for changing the world--and how to reach them [Book Review]. *Library Journal*;*133*(11), 76.

Senior, H. (2007). Get ahead by going abroad: A woman's guide to fast-track career success [Book Review]. *Library Journal*, *132*(16), 83.

Senior, H. (2007). Microtrends: The small forces behind tomorrow's big changes [Book Review].

Library Journal, *132*(15), 68.

Senior, H. (2007). Talk to the snail: Ten commandments for understanding the French [Book Review]. *Library Journal*, *132*(4), 98.

Senior, H. (2006). The opt-out revolt: Why people are leaving companies to create kaleidoscope careers. *Library Journal*, *131*(14), 158.

Website Reviews

Senior, H. (Forthcoming). Forvo.com [Website Review.] *College & Research Libraries News.*

Senior, H. (2004). Women in Politics [Website Review]. *College & Research Libraries News*, *65*(5), 280-281.

Senior, H.(2003). Center for Applied Linguistics [Website Review]. *College & Research Libraries News*, *64*(4), 274.

Workshops and Conferences Attended:

- American Library Association Annual Conference, Washington, DC, June 2010.
- Association of College and Research Libraries National Conference, Seattle, WA, March 2009.
- "Teaching Information Literacy to a Generation of Gamers," Portland Community College, February 27, 2009.
- "Government statistics workshop (for non-documents librarians)," George Fox Portland Campus, November 21, 2008.
- "SMART Board and Senteo Clickers: Enhance and Assess Student Learning," UP, September 20, 2008.
- Instructional Strategies for Blended and Online Learning, Park City, UT, July 30-August 1, 2008.
- Workshop for Instruction in Library Use, University of British Columbia at Kelowna, May 2008.
- Information Literacy Summit, Oregon State University, November 16, 2007.
- PubMed, Portland Community College, November 9, 2007.
- American Library Association Annual Conference, Washington, DC, June 2007.
- American Library Association Midwinter Conference, Seattle, WA, January 2007.
- American Library Association Annual Conference, New Orleans, LA, June 2006.
- American Library Association Midwinter Conference, San Antonio, TX, January 2006.
- American Library Association Annual Conference, Chicago, IL, June 2005.

- “Using the U.S. Patent and Trademark Office Web Site to Access Patent and Trademark Information,” Lewis & Clark College, June 16, 2005.
- American Library Association National Conference, Orlando, FL, June 2004.
- “Facework: Instructional Communication that Helps Create Student Allies,” University of Portland, October 8, 2004.
- “It’s No Go Without the Show,” Oregon Library Association pre-conference, Corvallis, April 2003.
- Reference Services: Virtual, Digital, and In-Library - A New Model for Effective Delivery, Portland Community College, Feb. 7 and April 11, 2003.
- Improving Teaching through Peer Coaching and Mentoring, University of Portland, December 2003.
- Teaching with Technology, University of Portland, June 10, 2003.
- Marching to Different Drummers: Learning Styles, Oregon State University, June 2, 2003.
- Association for College and Research Libraries Information Literacy Institute, Plattsburgh, NY, August 2001.
- Marketing Library Services, Portland, Oregon, May 31, 2001.
- Searching, Finding and Evaluating Information on the Web, Portland, OR, January 22, 2001.

University of Portland Service:

- Academic Technology Roundtable fellow, 2011-present.
- Presidential Advisory Committee on Health & Safety, 2010-present.
- Hybrid & Online Standards Work Group, 2010.
- Teaching & Scholarship Committee, 2007-2010.
- Stop Assault for Everyone (SAFE) advocate, 2007-present.
- UP Honors Program mentor, 2007-2009.
- Presidential Advisory Committee on Student Media, 2004-2006. Chaired Log Editor Subcommittee, 2006.
- Organizer and participant, commemoration of 9/11, September 2004.
- Participant in efforts to found Phi Beta Kappa chapter at the University of Portland, 2003-2004.
- University Computing and Telecommunications Committee, and Pay-for-Print, Course

Management Software subcommittees, 2002-2003.

- Curriculum Evaluation Team, and Curriculum Resource Team, Fall 2000-Spring 2002.
- Library representative to Academic Senate, 2000-2003.