Library Resources

Research Help

24/7 Library Chat
library.up.edu/chat

Make an appointment with a librarian:
library.up.edu/meet
Email: reference@up.edu

Connect with your librarian subject liaison:
library.up.edu/liaisons

Digital Lab
503. 943.7756
dlab@up.edu
Workshops on media production throughout the year; instruction for classes also available on request. Digital cameras and recording equipment available to checkout.
sites.up.edu/dlab

Group Study Rooms (N/A 2020-21)
Reserve a room for 2-6 people for work and meetings.
library.up.edu/rooms

Information Literacy
Librarians partner with faculty to provide tailored library instruction sessions for courses. Schedule a session (or seek more information) by contacting:
reference@up.edu

RefWorks
Online tool for creating bibliographies and managing sources.
libguides.up.edu/refworks

On the Web

Academic Technology Services & Innovation
up.edu/ats

Hybrid & Online Teaching Basecamp
learning.up.edu

Accessible Education Services
up.edu/aes

Clark Library
library.up.edu

Digital Lab
sites.up.edu/dlab

Information Services
up.edu/is

Pilots UP
pilots.up.edu

Shepard Academic Resource Center
up.edu/sarc

Teaching and Learning Collaborative
sites.up.edu/tl

Virtual Service Center
uphelp.service-now.com/vscemp

University *of* **Portland**

Teaching and Learning Collaborative
Support for Great Teaching at UP

Tammy VanDeGrift

Professor of Computer Science
Recipient of UP's 2020
Teaching Excellence Award

University *of* **Portland**

Teaching and Learning Collaborative

The TLC is a campus network of colleagues from several units who support all teachers' effort to provide great instruction. On the TLC site **up.edu/tl** find a rich and evolving archive of toolkits, strategies and encouragement from your peers all over campus on many topics, e.g. ethics and writing and diversity in all disciplines, using technology wisely, and getting blood from class discussion turnips. If something's not there, let us know!

HIGHLIGHTS FOR 2020-21 ONLINE INSTRUCTION

Moodle Basecamp for Online & Hybrid Teaching: as a UP faculty member, you're already enrolled!

12 new IGNITE videos produced by colleagues—just 7-10 minutes each—that will take you through every component of course design, from crafting the syllabus to final assessment.

The TLC will post short videos and articles weekly in UPBeat, which can be viewed in the length of time it takes to enjoy a cup of coffee or kombucha at your desk. Contact TLC through Karen Eifler at eifler@up.edu with your questions about teaching and ideas that TLC can bring to life.

up.edu/tl

Technology Resources for Teaching

Moodle Basecamp for Online & Hybrid Teaching
An "all you can eat buffet" that gathers existing tools, tutorials, and emerging wisdom into one place for faculty to explore at their own pace in support of hybrid and online teaching. Every tool shared here is available to all members of the UP community. As a UP faculty member, you are already enrolled! To access, visit **learning.up.edu**.

LinkedIn Learning
All UP faculty and staff have unlimited access to the excellent training videos from LinkedIn. Learn about photography, video, web design, Word, Excel, Powerpoint, and hundreds of other topics. To access, visit **myapps.up.edu** and select the LinkedIn icon.

Virtual Service Center:
Tech support anytime, anywhere. Request a service technician, download software, search the knowledge base, reverse training, and more! To access, visit **myapps.up.edu** and select the Tech Support icon.

Tech Talk Blog:
Visit **sites.up.edu/techtalk** for conversations about tech on the UP campus. Find out about new services, tech tools, resources, and how other instructors are utilizing tech in their courses.

ATSI Presents:
Visit **pilots.up.edu/group/atsi** to view upcoming professional development events, and get notified of planned service outages for educational technology tools like Moodle.

Who's Who

Help Desk
For help with personal email, network connections, desktop computers, software, and mobile devices.
Location: (2020-21 call to confirm access)
Phone: Ext. 7000
Email: help@up.edu
Website: up.edu/is/support/helpdesk

Audio Visual Services
For help in the classroom with AV equipment support, classroom recordings, media conversion, podcast kit, computer carts, laptop carts, iPad carts.
Location: (2020-21 call to confirm access)
Phone: Ext. 7774
Email: media@up.eduWebsite: up.edu/is/support/av-servicesAcademic

Academic Technology Services and Innovation
For help with applications/online services and providing technologies to support the integration of technology in teaching and learning.
Phone: Ext. 8774
Email: atsi@up.edu
Website: pilots.up.edu/group/atsi